

CUSTOMER SATISFACTION RATING FEEDBACK

Sep-15

BRANCH	CUSTOMER SATISFACTION RATING FEEDBACK				TOTAL
	EXCELLENT	GOOD	AVERAGE	WEAK	
PUTRAJAYA	31	7	0	0	38
KUALA LUMPUR	27	16	1	0	44
SELANGOR	16	0	0	0	16
NEGERI SEMBILAN	14	2	0	0	16
MALACCA	10	23	0	0	33
JOHOR	5	8	0	0	13
MUAR	3	6	0	0	9
PAHANG	4	5	0	0	9
RAUB	13	1	0	0	14
TERENGGANU	22	24	0	0	46
KELANTAN	22	17	0	0	39
GUA MUSANG	12	3	0	0	15
PERAK	22	16	0	0	38
TAIPING	16	5	0	0	21
PULAU PINANG	37	98	0	0	135
KEDAH	50	20	0	0	70
LANGKAWI	18	30	0	0	48
PERLIS	45	39	0	0	84
SARAWAK	64	55	0	0	119
SIBU	27	2	0	0	29
MIRI	51	36	0	0	87
SABAH	1	2	0	0	3
LABUAN	0	0	0	0	0
JUMLAH	510	415	1	0	926