

CLIENT'S FEEDBACK

Sep-16

BRANCH	CLIENT'S FEEDBACK					TOTAL
	EXCELLENT	VERY GOOD	GOOD	AVERAGE	POOR	
HEADQUARTERS	18	2	1	0	0	21
KUALA LUMPUR	148	45	17	0	0	210
SELANGOR	32	45	2	0	0	79
NEGERI SEMBILAN	69	12	10	0	0	91
MALACCA	10	16	0	0	0	26
JOHORE	208	46	8	0	0	262
MUAR	55	10	3	0	0	68
PAHANG	10	9	1	0	0	20
RAUB	11	4	1	0	0	16
TERENGGANU	29	6	3	0	0	38
KELANTAN	37	48	31	0	0	116
GUA MUSANG	31	1	0	0	0	32
PERAK	64	40	8	0	0	112
TAIPING	57	14	1	0	0	72
PENANG	32	16	4	0	0	52
KEDAH	80	23	9	0	1	113
LANGKAWI	15	10	1	0	0	26
PERLIS	30	28	0	0	0	58
SARAWAK	95	66	33	0	0	194
SIBU	49	6	0	0	0	55
MIRI	41	7	0	0	0	48
SABAH	41	61	0	0	0	102
LABUAN	12	4	1	0	0	17
TOTAL	1174	519	134	0	1	1828