

**CUSTOMER SATISFACTION RATING FEEDBACK
MARCH**

BRANCH	CUSTOMER SATISFACTION RATING FEEDBACK				TOTAL
	EXCELLENT	GOOD	AVERAGE	WEAK	
HEADQUARTERS	18	4	0	0	22
KUALA LUMPUR	99	49	0	0	148
SELANGOR	66	21	0	0	87
NEGERI SEMBILAN	5	20	0	0	25
MALACCA	17	13	0	0	30
JOHORE	203	261	2	0	466
MUAR	32	16	0	0	48
PAHANG	10	10	0	0	20
RAUB	13	8	0	0	21
TERENGGANU	18	30	0	0	48
KELANTAN	44	41	0	0	85
GUA MUSANG	21	2	0	0	23
PERAK	23	16	0	0	39
TAIPING	39	17	0	0	56
PENANG	17	15	0	0	32
KEDAH	123	40	0	0	163
LANGKAWI	22	39	0	0	61
PERLIS	25	24	0	0	49
SARAWAK	42	54	0	0	96
SIBU	25	3	0	0	28
MIRI	36	35	1	0	72
SABAH	3	5	0	0	8
LABUAN	7	2	0	0	9
TOTAL	908	725	3	0	1636