

**CLIENT'S SATISFACTION RATING FEEDBACK FOR AUGUST 2018**

BRANCH	CLIENT'S FEEDBACK					
	EXCELLENT	VERY GOOD	GOOD	AVERAGE	POOR	TOTAL
HEADQUARTERS	35	10	0	0	0	45
KUALA LUMPUR	171	2	0	0	0	173
SELANGOR	82	40	19	0	0	141
NEGERI SEMBILAN	63	21	0	0	0	84
MALACCA	27	8	0	0	0	35
JOHORE	108	65	51	0	0	224
MUAR	70	21	10	0	0	101
PAHANG	28	33	0	0	0	61
RAUB	35	7	2	0	0	44
TERENGGANU	60	12	2	0	0	74
KELANTAN	111	34	16	0	0	161
GUA MUSANG	17	0	0	0	0	17
PERAK	59	33	4	0	0	96
TAIPING	33	0	0	0	0	33
PENANG	45	5	2	0	0	52
KEDAH	122	10	0	0	0	132
LANGKAWI	35	0	0	0	0	35
PERLIS	8	22	11	0	0	41
SARAWAK	113	62	13	0	0	188
SIBU	14	0	0	0	0	14
MIRI	33	17	9	0	0	59
SABAH	72	14	7	0	0	93
LABUAN	8	0	0	0	0	8
<b>TOTAL</b>	<b>1349</b>	<b>416</b>	<b>146</b>	<b>0</b>	<b>0</b>	<b>1911</b>

