

**CUSTOMER SATISFACTION RATING FEEDBACK
OCTOBER 2015**

BRANCH	CUSTOMER SATISFACTION RATING FEEDBACK				TOTAL
	EXCELLENT	GOOD	AVERAGE	WEAK	
PUTRAJAYA	16	11	0	0	27
KUALA LUMPUR	34	22	0	0	56
SELANGOR	25	1	0	0	26
NEGERI SEMBILAN	9	12	0	0	21
MALACCA	18	27	0	0	45
JOHOR	7	10	0	0	17
MUAR	5	5	0	0	10
PAHANG	0	4	0	0	4
RAUB	11	0	0	0	11
TERENGGANU	13	14	0	0	27
KELANTAN	9	28	0	0	37
GUA MUSANG	16	3	0	0	19
PERAK	23	15	0	0	38
TAIPING	22	10	0	0	32
PULAU PINANG	33	87	0	0	120
KEDAH	45	20	0	0	65
LANGKAWI	26	33	0	0	59
PERLIS	37	33	0	0	70
SARAWAK	68	61	0	0	129
SIBU	23	3	0	0	26
MIRI	61	51	0	0	112
SABAH	1	2	0	0	3
LABUAN	2	1	0	0	3
JUMLAH	504	453	0	0	957