

CLIENT'S FEEDBACK

Dec-16

BRANCH	CLIENT'S FEEDBACK					TOTAL
	EXCELLENT	VERY GOOD	GOOD	AVERAGE	POOR	
HEADQUARTERS	19	7	4	0	0	30
KUALA LUMPUR	180	48	14	0	0	242
SELANGOR	22	31	1	0	0	54
NEGERI SEMBILAN	76	22	2	0	0	100
MALACCA	39	7	4	0	0	50
JOHORE	170	51	17	0	0	238
MUAR	32	3	0	0	0	35
PAHANG	28	21	3	0	0	52
RAUB	17	16	1	0	0	34
TERENGGANU	22	3	2	0	0	27
KELANTAN	37	31	23	0	0	91
GUA MUSANG	15	0	0	0	0	15
PERAK	32	53	17	0	0	102
TAIPING	33	6	0	0	0	39
PENANG	15	6	3	0	0	24
KEDAH	65	11	4	0	0	80
LANGKAWI	16	16	1	0	0	33
PERLIS	55	12	0	0	0	67
SARAWAK	75	52	20	0	0	147
SIBU	65	14	0	0	0	79
MIRI	23	5	4	0	0	32
SABAH	27	67	0	0	0	94
LABUAN	9	0	2	0	0	11
TOTAL	1072	482	122	0	0	1676