

CUSTOMER SATISFACTION RATING FEEDBACK**FEBRUARY 2016**

BRANCH	CUSTOMER SATISFACTION RATING FEEDBACK				TOTAL
	EXCELLENT	GOOD	AVERAGE	WEAK	
HEADQUARTERS	18	4	0	0	22
KUALA LUMPUR	54	38	0	0	92
SELANGOR	59	22	0	0	81
NEGERI SEMBILAN	12	8	0	0	20
MALACCA	27	21	0	0	48
JOHORE	204	235	1	0	440
MUAR	32	28	0	0	60
PAHANG	1	4	0	0	5
RAUB	7	4	0	0	11
TERENGGANU	22	36	0	0	58
KELANTAN	43	52	0	0	95
GUA MUSANG	9	5	0	0	14
PERAK	17	20	0	0	37
TAIPING	24	12	0	0	36
PENANG	11	12	0	0	23
KEDAH	52	65	0	0	117
LANGKAWI	32	45	0	0	77
PERLIS	26	26	0	0	52
SARAWAK	44	49	0	0	93
SIBU	28	3	0	0	31
MIRI	17	17	0	0	34
SABAH	17	2	0	0	19
LABUAN	3	1	0	0	4
TOTAL	759	709	1	0	1469